

### Guidelines for Customers Applying to ECUA for Commercial Water or Sewer Service

1. Obtain a copy of ECUA [Single-Service Connection Form](#) by downloading a copy from this link, by visiting our ECUA Customer Service Center, or the ECUA Engineering Department at our Ellyson Park location.
2. Complete the [Single-Service Connection Form](#).
3. Attach a map or plat of the property showing the proposed construction, the desired location of the water meter.
4. A backflow prevention device will be installed on the customer's side of the water meter and tested annually. In addition, a backflow prevention device must be installed and tested annually on all fire protection systems.
5. New Food Service Establishments (FSEs) shall install grease interceptors of the design and capacity specified by the Florida Building Code.
6. Each new FSE will APPLY for a Fats, Oils, and Greases PERMIT and return the permit to the Environmental Controls Program Division.
7. Return the completed Form and attachments to:  
  
ECUA Engineering Department, 9500 Sturdevant Street, 2<sup>nd</sup> Floor, or  
MAIL to ECUA Engineering, P O Box 15311, Pensacola, FL 32514, or  
FAX to 850 494 7335.
8. Allow 5 days for review and processing. The ECUA Engineering Department will issue a letter verifying connections qualifying as "Single-Service."  
  
Note: New commercial water or sewer customer services requiring extensions of the distribution or collection systems (including any new sewage pumping stations) are not eligible for "Single-Service" approval. Plans for extensions to water or sewer systems must be designed and prepared by a Florida-licensed Professional Engineer.
9. Return to ECUA Customer Service department with the "Single-Service Connection" approval letter issued by the ECUA Engineering Department to pay appropriate fees and establish an account.